



## **5LINX Energy Program— The Power of Choice**

The 5LINX Energy Program empowers consumers to make an informed decision when selecting a competitive supply offer. The program brings competitive natural gas and electricity offers to residential and commercial consumers in select, deregulated markets. Deregulation continues to open new markets, creating competition among energy suppliers, ultimately driving prices down and offering better service to the consumer.

### **Features and Benefits:**

- The restructuring of energy markets in recent years has broken up monopolistic utility companies and opened up competition
- Consumers now have options when choosing a competitive supply offer
- Competitive suppliers provide a variety of terms and pricing options
- Creates unlimited opportunities for 5LINX representatives to present competitive supply offers along with the diverse product portfolio being offered by 5LINX

The 5LINX Energy Program brings competitive supply offers to electricity and natural gas consumers in select deregulated markets. Our goal is to increase your awareness of deregulation, provide energy saving tips, and alert you to the benefits of choosing competitive offers.

### **How it works:**

Energy deregulation has broken up the monopolistic utility companies and opened up competition. Before deregulation occurred, both natural gas and electricity were supplied by regional monopolies or local utilities that owned both the power plants and transmission lines for distribution. Competitive suppliers are able to provide a variety of options for terms and rates. Virtually nothing changes for the customer. There will be no interruption of service, the utility company still services and bills the account. In some markets the supplier may bill for the supply portion separately, in other markets it is included in the bill provided by the utility company. The only change is that the supply of energy to the utility company comes from a competitive supplier.

5LINX representatives must be energy certified and successfully complete the training course to market 5LINX Energy to potential customers.

### **Install Process:**

When you select an Energy supply offer you are exercising the power to choose a competitive supplier. The switching process begins with your enrollment form. Once you complete the form, the Energy Service Company (ESCO) that made the offer will notify your utility company of your choice. The customer will continue to be serviced directly from the local utility company they have always known with no service interruptions.

### **Enrollment:**



Customer enrollment is done completely on-line through the 5LINX Representatives Personal Website. Once directed to the personal website, customers may obtain industry information, an overview of deregulation; energy saving tips and select a competitive supply offer (in available markets). Credit checks and/or deposits may be required in some markets. The information collected is securely routed to an affiliated energy supplier which will confirm and process the customers “switch.”

In order to market 5LINX Energy, representatives must enroll in the certification course and successfully complete the training program to gain a basic understanding of topics of deregulation in the natural gas and electricity markets. Once certified, your customers may simply visit your personal website which will be activated with the link to the 5LINX Energy program. From there, customers in select deregulated areas may exercise their power of choice and begin the easy 6 step enrollment process. Representatives can discuss deregulation with consumers and direct them to their personal website where they will have the option to gather more information and choose a plan from the available offers in participating markets. Once the customer enrolls, you’ll begin earning residual income every time they pay their energy bill.

- 5LINX representatives must complete a 5LINX University Energy training course before the Energy program will appear in their personal website
- Customers should be directed to the personal website, there will be no door to door sales, door hangers, mass mailings, or spam
- Competitive supply offers are available in select markets, availability is dependent upon the status of deregulation and the presence of 5LINX affiliated suppliers

### **Competitive Supply Offers:**

Competitive supply offers vary from market to market and may have fixed or variable terms. With fixed pricing, consumers lock in a rate today and they will pay that rate for the supply portion of their service during the life of the contract. Variable pricing is often offered at a discount to the utility company’s price and fluctuates with market conditions from month to month. Most customers are already on variable pricing with their utility companies today.



|    |          |   |                                |
|----|----------|---|--------------------------------|
|    |          |   |                                |
| CA | Gas      | Pacific Gas & Electric                  | Xoom Energy                    |
| CA | Gas      | San Diego Gas & Electric (SDG&E)        | Xoom Energy                    |
| CA | Gas      | SoCal                                   | Xoom Energy                    |
| CT | Electric | Connecticut Light & Power               | Xoom Energy, CT Gas & Electric |
| CT | Electric | United Illuminating                     | Xoom Energy                    |
| DC | Electric | PEPCO-DC                                | Xoom Energy                    |
| DE | Electric | Delmarva                                | Xoom Energy                    |
| IL | Electric | Ameren Corp                             | Xoom Energy, IL Gas & Electric |
| IL | Electric | ComEd                                   | Xoom Energy                    |
| IL | Gas      | Nicor Gas                               | Xoom Energy                    |
| IL | Gas      | Northshore Gas                          | Xoom Energy                    |
| IL | Gas      | People's Gas                            | Xoom Energy                    |
| IN | Gas      | Northern Indiana Public Service Company | Xoom Energy, IN Gas & Electric |
| KY | Gas      | Columbia Gas of KY                      | Xoom Energy, KY Gas & Electric |
| MA | Electric | Massachusetts Electric/National Grid    | Xoom Energy                    |
| MA | Electric | National Grid/Nantucket                 | Xoom Energy                    |
| MA | Electric | NSTAR                                   | Xoom Energy                    |
| MA | Electric | Western Massachusetts Electric          | Xoom Energy                    |
| MD | Electric | Baltimore Gas & Electric                | Xoom Energy                    |
| MD | Electric | Delmarva Power                          | Xoom Energy                    |
| MD | Electric | PEPCO                                   | Xoom Energy                    |
| MD | Electric | Potomac Edison                          | Xoom Energy                    |
| MD | Gas      | Baltimore Gas & Electric                | Xoom Energy                    |
| MD | Gas      | Washington Gas Light                    | Xoom Energy                    |
| ME | Electric | Bangor Hydro Electric                   | Xoom Energy                    |
| ME | Electric | Central Maine Power                     | Xoom Energy                    |



| STATE | COMMODITY | LOCAL DISTRIBUTION COMPANY           | 5LINX SUPPLIER                 |
|-------|-----------|--------------------------------------|--------------------------------|
| MI    | Gas       | Consumer's Energy                    | Xoom Energy, MI Gas & Electric |
| MI    | Gas       | Michigan Consolidated Detroit Edison | Xoom Energy, MI Gas & Electric |
| MI    | Gas       | Michigan Gas Utilities               | MI Gas & Electric              |
| NH    | Electric  | Public Service of NH                 | Xoom Energy                    |
| NJ    | Electric  | Atlantic City Electric               | Xoom Energy                    |
| NJ    | Electric  | Jersey Central Power & Light         | Xoom Energy                    |
| NJ    | Electric  | Public Service Electric & Gas        | Xoom Energy                    |
| NJ    | Electric  | Rockland Electric Company            | Xoom Energy                    |
| NJ    | Gas       | New Jersey Natural Gas               | Xoom Energy                    |
| NJ    | Gas       | Public Service Electric & Gas        | Xoom Energy                    |
| NJ    | Gas       | South Jersey Gas                     | Xoom Energy                    |
| NY    | Electric  | Central Hudson                       | Xoom Energy                    |
| NY    | Electric  | Con Edison (NYC)                     | Xoom Energy                    |
| NY    | Electric  | National Grid (East)                 | Xoom Energy                    |
| NY    | Electric  | National Grid (West)                 | Xoom Energy                    |
| NY    | Electric  | Niagara Mohawk (NIMO)                | Xoom Energy                    |
| NY    | Electric  | NYSEG                                | Xoom Energy                    |
| NY    | Electric  | Orange & Rockland                    | Xoom Energy                    |
| NY    | Electric  | Rochester Gas & Electric             | Xoom Energy                    |
| NY    | Gas       | Central Hudson                       | Xoom Energy                    |
| NY    | Gas       | Con Edison                           | Xoom Energy                    |
| NY    | Gas       | National Fuel Gas- NY                | Xoom Energy                    |
| NY    | Gas       | National Grid (East)                 | Xoom Energy                    |
| NY    | Gas       | National Grid (NYC)                  | Xoom Energy                    |
| NY    | Gas       | National Grid (West)                 | Xoom Energy                    |
| NY    | Gas       | Niagara Mohawk (NIMO)                | Xoom Energy                    |
| NY    | Gas       | NYSEG                                | Xoom Energy                    |
| NY    | Gas       | Orange & Rockland                    | Xoom Energy                    |
| NY    | Gas       | Rochester Gas & Electric             | Xoom Energy                    |



| STATE | COMMODITY | LOCAL DISTRIBUTION COMPANY            | 5LINX SUPPLIER                 |
|-------|-----------|---------------------------------------|--------------------------------|
| OH    | Electric  | AEP                                   | Xoom Energy                    |
| OH    | Electric  | Cleveland Electric Illuminating       | Xoom Energy                    |
| OH    | Electric  | Dayton Power & Light                  | Xoom Energy                    |
| OH    | Electric  | Duke Energy                           | Xoom Energy                    |
| OH    | Electric  | Ohio Edison                           | Xoom Energy                    |
| OH    | Electric  | Toledo Edison                         | Xoom Energy                    |
| OH    | Gas       | Columbia Gas Ohio                     | Xoom Energy, OH Gas & Electric |
| OH    | Gas       | Dominion East Ohio                    | Xoom Energy                    |
| OH    | Gas       | Duke Energy                           | Xoom Energy                    |
| OH    | Gas       | Vectren                               | Xoom Energy                    |
| PA    | Electric  | Duquesne Electric                     | Xoom Energy                    |
| PA    | Electric  | Met-Ed                                | Xoom Energy                    |
| PA    | Electric  | PECO                                  | Xoom Energy                    |
| PA    | Electric  | Penelec                               | Xoom Energy                    |
| PA    | Electric  | Penn Power                            | Xoom Energy                    |
| PA    | Electric  | PPL                                   | Xoom Energy                    |
| PA    | Electric  | West Penn                             | Xoom Energy                    |
| PA    | Gas       | Columbia Gas-PA                       | Xoom Energy, PA Gas & Electric |
| PA    | Gas       | National Fuel Gas-PA                  | Xoom Energy                    |
| PA    | Gas       | PECO                                  | Xoom Energy                    |
| PA    | Gas       | People's Gas of PA                    | Xoom Energy                    |
| PA    | Gas       | UGI                                   | Xoom Energy                    |
| RI    | Electric  | Narragansett Electric (National Grid) | Xoom Energy                    |
| TX    | Electric  | AEP TX                                | Xoom Energy                    |
| TX    | Electric  | Centerpoint Energy                    | Xoom Energy                    |
| TX    | Electric  | ONCOR                                 | Xoom Energy                    |
| TX    | Electric  | TNMP                                  | Xoom Energy                    |
| VA    | Gas       | Columbia Gas of VA                    | Xoom Energy                    |
| VA    | Gas       | Washington Gas Light- VA              | Xoom Energy                    |



## Energy Supplier Contact List

### Major Energy

Phone: 888.625.6760 (888-MAJOR-60)

Website: [www.majorenergy.com](http://www.majorenergy.com)

### NY Gas & Electric

Phone: 888.947.7899

Email: [customerservice@nygande.com](mailto:customerservice@nygande.com)

Website: [www.nygande.com](http://www.nygande.com)

### PA Gas & Electric

Phone: 888.706.7361

Email: [customerservice@pagande.com](mailto:customerservice@pagande.com)

Website: [www.pagande.com](http://www.pagande.com)

### NJ Gas & Electric

Phone: 866.568.0290

Email: [customerservice@njgande.com](mailto:customerservice@njgande.com)

Website: [www.njgande.com](http://www.njgande.com)

### MD Gas & Electric

Phone: 866.568.0293

Email: [customerservice@njgande.com](mailto:customerservice@njgande.com)

Website: [www.mdgande.com](http://www.mdgande.com)

### MA Gas & Electric

Phone: 888.705.9795

Email: [CustomerService@MAGandE.com](mailto:CustomerService@MAGandE.com)

Website: [www.magande.com](http://www.magande.com)

### CT Gas & Electric

Phone: 866.568.0289

Email: [CustomerService@CTGandE.com](mailto:CustomerService@CTGandE.com)

Website: [www.ctgande.com](http://www.ctgande.com)

### OH Gas & Electric

Phone: 866.706.7360

Email: [customerservice@ohgande.com](mailto:customerservice@ohgande.com)

Website: [www.ohgande.com](http://www.ohgande.com)

### MI Gas & Electric

Phone: 866.705.3610

Email: [CustomerService@MIGandE.com](mailto:CustomerService@MIGandE.com)



Website: [www.migande.com](http://www.migande.com)

**IL Gas & Electric**

Phone: 866.705.7291

Email: [CustomerService@ILGandE.com](mailto:CustomerService@ILGandE.com)

Website: [www.ilgande.com](http://www.ilgande.com)

**KY Gas & Electric**

Phone: 888.919.5943

Email: [CustomerService@KYGandE.com](mailto:CustomerService@KYGandE.com)

Website: [www.kygande.com](http://www.kygande.com)

**IN Gas & Electric**

Phone: 866.705.1740

Email: [customerservice@INGandE.com](mailto:customerservice@INGandE.com)

Website: [www.ingande.com](http://www.ingande.com)

**DC Gas & Electric**

Phone: 855.340.3243

Email: [CustomerService@DCGandE.com](mailto:CustomerService@DCGandE.com)

Website: [www.dcgande.com](http://www.dcgande.com)

**Direct Energy**

Phone: 866.348.4193

Email: [csdirectenergy@directenergy.com](mailto:csdirectenergy@directenergy.com)

Website: [www.directenergy.com](http://www.directenergy.com)

**Xoom Energy**

Phone: 888.997.8979

Website: <http://xoomenergy.com>